



Illness and Injury

If children become unwell at the nursery they will be cared for, every effort will be made to contact the parents/carers promptly. The situation will be monitored in the meantime and recorded.

HIGH TEMPERATURE

Baby and child temperatures vary but an average is 36.4 °C, a high temperature is **38 °C or above (NHS)**. It will usually be accompanied by one of more of the following:

- Clamminess
- Sweating
- Irritability
- Flushed face
- Tiredness

There could also be a headache or shivering.

The temperature of the child will be taken frequently using an ear thermometer. If it is 37.5 °C or above, then their temperature will be monitored. If, after 2 hours there is still cause for concern, or they reach 38 °C the on-duty manager will make the final decision as to whether parents should be contacted and asked to collect. In the meantime, the child will be kept comfortable by sponging lukewarm water on his/her forehead and by drinking cool water.

NB Parents will be contacted immediately if the high temperature is accompanied by any of the following:

- Child won't take fluids.
- Has an unusual rash
- Has a stiff neck
- Has a severe headache
- Has difficulty breathing
- Has had a febrile convulsion

Please refer to policy **In Locoparentis** for guidance on when a parent is not able to be contacted.

If parents cannot be contacted or you are overly concerned about a child and would like further advice the on-duty manager can contact 111.

IF A CHILD SUSTAINS AN INJURY AT NURSERY

The member of staff on duty must immediately complete an accident form as soon as the child has been attended to and is relatively safe and comfortable.

If considered a serious injury the managers will take the decision to contact the parent/carer. If, in case of a genuine emergency, one of the manager will contact the ambulance service directly, dialling 9-999. In this case, arrangements will be made to meet the parents at the point of care. If the parent prefers this course of action, there will be at least 2 members of staff (or “designated DBS cleared Golf Club personnel”) accompanying the child. All accompanying staff should have mobile phones on their person.

*(Please refer to the policy on **In Locoparentis**).*

*DESIGNATED GOLF CLUB PERSONNEL CLEARED TO ASSIST IN AN EMERGENCY

Alec Fernihough DBS and own vehicle

Jenny Fernihough DBS and own vehicle

NB Green-keeping staff, because of their close proximity to the nursery building may also be asked to assist. However, it should be noted that they are not DBS cleared.

Locoparentis

‘Phoenix Childcare’ will make every effort to contact parents and main carers in cases of emergency, however in some circumstances this may not be possible. On registration, parents are asked to sign an ‘In locoparentis’ agreement which allows the managers of the setting to act or make critical decisions on their behalf.

Policy updated May 2025
Due to be reviewed May 2026